



HOTEL DE LONDRES

SARL au capital de 128000 €
RCS Saumur B310.417.464
N° TVA intracommunautaire :
FR 24310417464

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Terms and Conditions

- **Purpose**

Bookings at the Hotel de Londres are subject to the terms and conditions mentioned below. They can only be established by adult clients, not under trusteeship.

The client is invited to read carefully the following stipulations prior to any booking.

- **Privacy policy**

The Hôtel de Londres is committed to protecting your privacy. Your personal information refers to the data obtained from you in connection with the service provided and will not be disclosed to any third party.

- **Rates**

VAT and all hotel services are included in the price.

A city tax of 0,55 euros per adult (over 18) per night is to be paid separately and will be collected upon leaving.

- **Booking terms**

All reservations require a deposit or guarantee. Methods that are accepted are a 30% deposit of the total booking price or your credit card details.

- **Cancellation policy**

- For short stays (under 3 nights)
 - For any cancellation made more than 2 days before the arrival date, the hotel will not retain any amount on your credit card.
 - For any cancellation less than 2 days before the arrival date or for any client failing to show up, the hotel retains or invoices a fee equivalent to 1 night.
- For longer stays (over 3 nights)
 - For any cancellation made less than 8 days before the arrival date, the deposit is non-refundable. With a credit card guarantee, 30% of the total amount of the reservation will be due .
 - For any cancellation less than 2 days before the arrival date or any client failing to show up, 50% of the total amount of the reservation will be due (except in case of unforeseen circumstances).

- **Unforeseen circumstances (« Cas de force majeure »)**

Are unusual conditions preventing the contract from being established where both parties have little or no control over the situation.

For example, the hotel might be unable to deliver its services because of a staff strike or the client might be unable to reach the hotel because of a transport strike, a public right or any other national event. Under such circumstances, both parties are discharged from their contractual obligations.

- **Check-in / Check-out times**

Check-in from 2 pm

Check out by 11 am

- **Breakfast**

The buffet breakfast formula is not included in the price. There are two rates :

- 7.50 Euros / per person in the dining room
- 9.00 Euros / per person in room service

- **Car park policy**

A private locked car park is available for 4 euros per night (prior booking necessary). The hotel is not liable for the vehicle's robbery or damages.

- **Pet policy**

Animals are accepted for a 5 euros per pet/ per night fee.

- **Damages**

The client will be held responsible for all damages occasioned to the hotel facilities and invoiced upon leaving.

- **Governing law**

The two parties agree the present contract is submitted to the French law. The only competent jurisdiction is the one to which the Hotel de Londres is bound.